

Disconnecting Service

To discontinue service, call (402)372-2466 or stop in at 444 S. Main Street, Monday - Friday 8:00 am - 5:00 pm.

Advance notice of one day is suggested to guarantee disconnecting on the date that is requested.

Information necessary to discontinue service includes:

- Name on the account
- Address of the property
- Date to discontinue service
- Forwarding information for final bill

Weekend or holiday requests will need to be discontinued with the working day before or after such date. If power needs to be disconnected because of emergency, contact (402)372-6009 after hours. Deposits will be refunded if not transferring service to another account within West Point. Transfers from one address to another in West Point will not require an additional deposit and there are no additional connection fees.